

Centre of Excellence in Urban Governance

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Centre for Public
policy

भारतीय प्रबंध संस्थान बेंगलूर

INDIAN INSTITUTE OF MANAGEMENT
BANGALORE

CENTRE FOR PUBLIC POLICY

at

Indian Institute of Management Bangalore

- CPP had a team of faculty working in the area of urban governance.
- COE is a natural extension of this work in CPP.
- There are 6 core faculty and 10 research staff working in the CoE
- The major activities are action research, capacity building and Knowledge Management Centers

MISSION STATEMENT *Of* **Centre of Excellence**

Strengthening urban governance through evidence based policy design and implementation, and equip urban local institutions through strategic capacity building interventions .

Area of Specialization

**Institution
Finance
Information**

Institution

Urban Administration
Urban Legislative Framework
Legislative reform

Finance

City & Municipal Finance

Information

Public Service Delivery

Urban Administration

Multipurpose Urban Administration
Platform

Securing the bio physical foundation of
Indian cities

Multipurpose Urban Administration

Objective

To develop a first level city management system through a common administrative platform.

Completed tasks

- Created the architecture for showing different urban administration functions on the same platform (Transport, Environment & water supply)
- Started adding data for Bangalore for the above functions. Building the city management system.
- Other domains like health, education, tourism etc. for Bangalore are also being tried out.
- Made abstracted version of the technology which can also be used by any other city.

Multipurpose Urban Administration

Tasks to be completed

- Complete work on Bangalore by adding more domains
- Develop training modules for each domain for public officials
- Encourage pilot deployment of the common platform to other cities
- A modeling environment for predicting and managing the future of the city in different domain

Securing the bio physical foundation of Indian cities

Objectives

Develop a modelling framework to understand bio physical foundation of Indian cities to generate policy inputs

Completed tasks

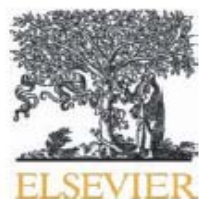
- Development of a theoretical modelling framework
- A stand-alone *Stella* model developed for the energy-water nexus in the context of ground water resources (for Bangalore)
 - Work in progress on calibrating the parameters of the model using data from BWSSB.
 - A policy brief and peer-reviewed journal article is under preparation for this study.

Theoretical framework accepted for publication at *Ecological Economics*

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Analysis

On the relationship between scale, allocation, and distribution

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Securing the bio physical foundation of Indian cities

Continued

- Proof-of-concept modelling in mode completed
 - This will allow for the final model to be integrated with the larger city management platform being developed
- A baseline study of water usage in Bangalore currently in progress in close collaboration with BWSSB.

Securing the bio physical foundation of Indian cities

Tasks to be completed

- Completion of ongoing tasks described above
- Will start working on using a adapting well-known ecological indicators to measure the biophysical sustainability of Indian cities

Urban Legislative Framework

Legal & Institutional Perspective on
Citizen Centric Urban Governance

Legal & Institutional Perspective on Citizen Centric Urban Governance

Objectives

- To review the legislative framework governing ULBs; and
- To suggest new directions for institutional reform in favour of citizen-centric administration.

Specific Outcomes

- Capacity building initiatives through training modules;
- Training of Trainers at the State-level agencies aiding ULBs;
- Formation of Knowledge resource on select issues through Working Papers and Stakeholder Consultation Reports

Current Status of Project Activities

- Working modules on:
 - 74th Amendment to the Constitution** – Issues of Implementation
 - Autonomy of Urban Local Governance** – Mayoral Systems and concerns; Managing Public Contracts
 - Participatory Governance** – representative nature of ULBs
 - Regulatory Institution** – Model Regulator of Public Utility Services
- Active collaboration & hand-holding with the ULBs in Karnataka
- Proposed consultative workshops in August.

Institution for Urban Regulation

Objectives

- A Regulatory Institution on Urban Public Utility Services to:
 - *Sustain* the resources and diversify its supply;
 - *Ensure* equality and equity in the distribution;
 - *Render* the services to be more adaptable – to citizens, consumers, the Government, and the private investment interests

Current Status and deliverables

- Reviewed literature on existing regulatory institutions in India and abroad dealing with both urban services and other utilities.
- A draft framework paper is being prepared and will be completed by August 10, 2010 for circulation.
- A workshop on this is proposed in September 3rd week.

Legislative Reform

Developing a Reliable Property Title
Registration System in Karnataka

Urban Land Management in Bangalore

Urban Land Market Efficiency & Sustainable City Growth

Developing a Reliable Property Title Registration System in Karnataka

Specific Objective

- Suggest a suitable Property Title Registration System for Karnataka.
- Preparation of a draft legislation in collaboration with State Government.
- Pilot implementation in a zone in Bangalore

Developing a Reliable Property Title Registration System in Karnataka

Current Progress

- Examined the current laws relating to land title.
- Studied how these laws have been implemented.
- Study of Torrens system & Title insurance and assessing their suitability to Indian conditions completed.
- A draft working paper discussed among the other researchers in the field of urban governance at the Centre.
- The CoE has forwarded suggestions to Draft “Land Titling Bill, 2010” prepared by the Dept. of Land Resources, MoRD, GoI.
- A study of the Land records maintained by various authorities in Bangalore has commenced.

Urban Land Management in Bangalore

Urban Land Market Efficiency & Sustainable City Growth

Specific Objectives

- To examine the structure & form of urban development and sprawl.
- To understand the dynamics of the land markets in Bangalore.
- To focus on unlocking land value for resource mobilization.
- Recommend new development control regulations to address the needs of urban poor.
- Recommend policy responses which can be adopted to allow the poor greater access to land.

Urban Land Management in Bangalore

Urban Land Market Efficiency & Sustainable City Growth

Current progress

- Assessment of the nature of land market in Bangalore.
- Literature review on the housing market.
- A discussion paper on the issues & challenges of affordable housing.
- Examining the factors leading to sprawl, sub-urbanization, peri-urban developments and poverty pockets in the city.

Municipal Finance

City Financial Management
Municipal Financial Management

Municipal Finance

Objectives

Analysis of Municipal Finance to understand their sources and application of funds, to assess their potential for raising resources and determining borrowing capacities

- **Property tax**
- Evolve a framework for design of property tax.

- **Municipal Financial Management**
Assessing the resource mobilization scope and capacity of Bangalore as a case of Metro.
- Assessing the resource mobilization scope and capacity of select tier I and II cities in Karnataka.
Developing a framework for assessing and determining the debt servicing capacities.
Establishment of Reporting System
- **City Financial Management**
Model Urban Regulatory Body and Regime for ULBs.

- **Current Status**

- Data collection on property tax regimes in different cities completed
- Data collection on municipal finances and services is completed for a few cities
- Collection of financial data of various urban agencies in Bangalore is underway

- Deliverables

- One workshop on project finance for urban managers scheduled in September
- A paper on model property tax regime to be completed by August 10, 2010 and workshop in September

Public Service Delivery

Study on Service Level Benchmarking
for
Water Supply in Tumkur & Hubli-
Dharwad

Citizen Engagement in Public Service
Delivery

Study on Service Level Benchmarking for Water Supply at Tumkur & Hubli Dharwad

Specific Objective

- Benchmarking public service delivery.
- Assessing technical and operational efficiencies.
- citizen feedback.

Current Progress

Data collection for Tumkur city is ongoing
Analysis is being done

- Task to be completed
 - Completion of data collection in Tumkur and analysis of the data by end of August 2010
 - Completion of the work in Hubli-Dharawad by December 2010
- Deliverables
 - Service level bench marking for the cities and training key officials on how this can be continued
 - A training programme on SLB for city officials.

Citizen Engagement in Public Service Delivery

Specific Objective

- Understanding Citizen apathy towards Public Service Delivery.

Current Progress

A draft approach paper for influencing public behavior through appropriate structures and forum with reference to Bangalore is available

Capacity Building Program

- The nine studies have workshop with the concerned department officials as an important component.
- A nodal officer from respected agencies have been nominated by the urban development ministry of Karnataka.
- Hand holding will be done
 - We have completed one Training program on Project Management in Urban Infrastructure For Senior Officers of Urban Local Bodies in India.
 - We will be conducting shortly a training program on Project Finance Management for Finance Officers of Urban Local Bodies in India.

KNOWLEDGE MANAGEMENT CENTRE

Document research findings and best practices

The approach would revolve around leveraging internal and external knowledge

Act as knowledge partner in areas of Governance, Finance, Infrastructure, PPP , Legal & Constitution, e Governance, IT Applications and Best Practices

Should evolve into a dynamic hub of choice for interactions between local city managers and government officials

Challenges Faced

Data collection – non availability of data

Non-availability of research staff with required background

Delayed responses from Public Agencies

Delay in finalization of topics

Thank You!

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